

Regular Meeting Board of Trustees Minutes  
November 4, 2024 | 6:00-8:00 PM | Conf C

Meeting Purpose: Overall JCHC Update

Leader: Merlin Miller

Facilitator: Bryan Hunger

Recorder: Nanette Everly

The Regular Meeting of the JCHC Board of Trustees was called to order at 6:00 PM by Merlin Miller, Chair.

Mr. Miller asked for approval of the consent agenda and minutes from 9/30/24. There are 2 changes to the agenda. We will need to move the Auditor's report to December due to waiting on some final reports. Also, an additional capital request will be presented. Mr. Stever moved to approve the consent agenda & minutes. **Motion carried unanimously.**

Mr. Keller moved to adjourn the meeting into closed session for a discussion with our attorney under Iowa Code Section 21.5.1 (c). **Motion carried unanimously.**

Mrs. Greeson moved to adjourn closed session. **Motion carried unanimously.**

Mr. Miller opened the floor for public comment. There was no one in attendance.

Mr. Miller asked for the Medical Staff report. Dr. Marovets reported on completed probations for numerous Radiology Partners and vRad providers (see attached list with agenda). Other probations included Travis Roth, DO, Courtesy-ER, and Ginger Torrez, ARNP, AHP (Locums Hospitalist). Mrs. Parker moved to approve the medical staff report. **Motion carried unanimously.** FYI - Resignations from Robert Rollo, MD, Courtesy-ER; Donal Hill, DO, Active; Ed Melcher, ARNP, AHP (UIHC Cardiology); and Scott King, DPM, AHP.

Brent explained the September 2024 and FY25 statistics and financials. There was a net income of \$120,400 for the month and \$3,564,558 for FY25. Debt Service Coverage is at 6.311 and Days Cash on Hand is at 132.11. Showed slides of net operating performance including income statement and balance sheets. We had a positive net income FY25 of 18.9%. We received the October assessment from Medicaid and should be receiving a payment of \$2.6M in November. Prior-Authorizations are becoming more demanding & needing more details and increasing denials but we are trying to work on the front side to get ahead of this. This has also increased AR days.

Brent explained and showed a video for the Hana Orthopedic Surgery Table that would allow Dr. Friessen to perform anterior hip replacement surgery. The cost is \$102,531 and was not budgeted. Board would like to know how many he has done and also what are his eligibility stipulations for patients to have this surgery.

Bryan gave JCHC Updates:

- Dr. Heitsman Food Pantry Dedication held last week - showed pictures from the event that included many family members.
- IV Saline shortage - Jacque reported that supplier of 60% of the US IV fluids was hit in the hurricane so we are implementing conservation measures and the staff have been working hard to not disrupt patient care.
- Spark Initiative - Employee Experience
  - Trailblazers training held 2 weeks ago and was well received. Standards of Behavior were presented and signed by all staff. Employee bonuses were handed out at the completion of the event. Also asking the Board to sign as well. And to sign the Spark magnet for the commitment board.

- Spark Initiative – Patient Experience
  - General Surgery transition – In the month of October, Dr. Ortell saw 135 patients, did 16 surgeries and 31 scopes. We have also found out he is the JBS work comp physician so that will continue at JCHC. Also part of a voucher program with River Hills that we will follow through with. The capture rate of surgeries in the past 12 months has already increased.
  - Richland Clinic RHC vs Provider Based evaluation – showed a slide of financials and we are leaning towards proceeding with the RHC designation after we verify a couple other numbers.
  - Ottumwa Family Practice Expansion – Working on market analysis
- Retail Pharmacy evaluation – Obtaining more information to help determine our direction
- Contract Management Software implementation – Tim explained this will move all contracts to a digital system instead of paper. We are working on getting all contracts scanned in and sent to us for uploading to RLDatix.
- Advanced Scheduler implementation – In the early phases of setting this up with Kronos, the same company we use for payroll.

Mr. Miller gave the Chair report

- Greg gave an update from the Search Committee. With Bob's upcoming board retirement, we have talked with Alex Roth about coming on the board and he has agreed. After discussion, Mr. Stever moved to approve Alex Roth as a new board member to start March 2025. **Motion carried unanimously.**
- Julie gave an update on the Ambulance Board. The county has hired a new ambulance director, Josh Hemminger. The ambulance levy is on the ballot for tomorrow's general election. Jacque reported that we continue to have transfer problems.
- Joneane, Vanessa and Nanette were at Bomgaars last night the Ladies Night Fundraiser for the JCHC Foundation.

Mr. Keller moved to adjourn the regular meeting. **Motion carried unanimously.**

Joneane Parker  
Secretary/Treasurer

**Meeting Participants:**

Members present were Merlin Miller, Greg Hanshaw, Joneane Parker, Julie Greeson, Bob Keller, and Joe Stever. Also present were Bryan Hunger; Brent Feickert; Curtis Smith; Jacque Bookin-Nosbisch, Tim Belec; Dr. Marovets; and Nanette Everly.  
Excused: Angie Atwood

**Next Meeting Date: Monday, December 2, 2024 | 6:30 PM | Conf Room C | QI Committee 5 PM**